#### *4th International Conference for ccTLDs Registries and Registrars of CIS, Central and Eastern Europe*



## new Top Level Domains:

## Adapt and Succeed in non-English language

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#### Who are we?



- 20+ years of combined experience in the Domain Name business
  - gTLDs
  - Registrar
  - ccTLDs
- A unique mix of Legal and Technical expertise
  - Involved at the policy level for several ccTLDs Registries since 2000
  - Launched .EU and .BE Registries,
    - 1M queries in the first day for .EU
    - Currently serving 4M+ Domain names
- Providing a step-by-step new TLD solution



- ICANN expects 1000 applications in first round of liberalisation
- Application open to anyone anywhere with \$185,000 for application fee & resources to manage a 24/7 registry
- Applicants will self-select Standard or Community-based
- Applicants assessed on financial, technical & operational grounds
- 50 questions with minimum of 14 out of 16 points to be scored
- Straightforward for most applications...
- ...with objection mechanisms prior to awarding name

#### 2012 will not be like 2000



- Unlimited (?) extensions
- No "beauty contest"
- More and more providers
- Much more personal for Registrants

#### Applicants



- Evolving list as many still under wraps
  - http://www.dot-nxt.com/applicants/
- Only less than 2% are IDNs
  - Even though 70+ applicants from Europe
- Lack of interest? No!
  - 2007 IDN Survey: 82% of non-Ascii ccTLDs state "pressing need" for an IDN ccTLD in their Local Internet Community
  - IT IDNs ccTLDs have "passed String Evaluation" to date
  - 2.8 M IDNs today
    - ■600 000 under .pф

#### Difficulties



#### Technical

\_"Those registries with no plans to deploy IDNs tend to be smaller registries" (Eurid Report – IDN State of Play, 2011)

- A good incentive to upgrade backend?
- Adoption
  - Chicken and Egg?
  - Client issues
- ICANN application fees
  - No "gTLD fast track"
  - Applicant needs to pay 185 000 USD for each IDN to complement ASCII

Some providers may be willing to help with lower consultancy and operational fees for complementary IDNs



- From three major Registry providers
  - Most Registrars carrying the same TLDs
- To 20+ providers
  - ccTLDs (.AT, .FR, .NL...)
  - All competing for Registrar's shelf-space
- Customer relations are more important than before
  - Niche-TLDs from your own customers
  - Registrar can choose to carry only the Generics its customers wants

#### **Essential role of the Registrar**



#### Communities will need:

- Local content
  - Can a Russian Registrar not carry .Moscow?
- Local Support
  - Your .Paris customers may expect a French-speaking manager
- Generics will want:
  - To convince you of their relevance
    - Is .Site much better than .Com?
  - To be the easiest to implement
    - What if .xyz's operator is a ccTLD you have never heard of?
  - To get your shelf-space

### For Registries: An opportunity?



- Competition or chance for the ccTLD?
  - More flexible than IDN ccTLD
  - More attractive keyword?
    - « ΣΥ » vs « EU »
- Offering a more tagetted services to subset of the Local Internet Community
  - Movies.Hu or HarryPotter.bandă?
- Prepare the ccTLD to new requirements
  - EPP
  - Registrar model
  - Clearing house

#### **The Paradox of Choice**



- Too many generics may confuse customers
  - HiltonParis.Hotel? HiltonHotel.Paris?
- The right niche will be much more helpful
  - In the right script
    - .Coffee or .KOφE ?
  - Puts the brand or the community on top
    - Easier for search engines too
- If TLDs are confusing, they will fail
  - .Com will remain the "default TLD"



# Helping your customers with their own TLD

- It makes sense
  - They don't want to do it themselves
    - "A .TLD is like a domain name, right?"
  - They trust you with their brand on the Internet
- It is possible
  - Registries: up-to-date tools are available
  - Registrars: "Vertical Integration" has been authorized
- It's another chance to help your local internet community
  - In your own script

#### The right platform should



- Meet ICANN requirements
- Support IDNs , IPv6 and DNSSEC
- Adheres to RFCs for registration, resolution, and whois information
- Provide a high degree of configuration options, to meet any policy needs or linguistic context
- Support multiple currencies to accommodate communities
- Could can be configured to work with any language
- Offer a licensed model to run on your own infrastructure

#### A Licensed model



- Registrars or Registries already have the necessary hardware
  - No need to reinvent the wheel
- The software needs to be scalable and ICANN-proof
  - May be safer not to do *everything* on its own
- Runs on existing infrastructure
  - Next to the Registrar backend or the ccTLD
- Is usually a one-time fee
  - can be mutualized





- The new TLDs will have little in common with the '00 round
- Registrars and Registires may need to change their behaviors
- Client relationships will matter even more
- Opportunities lie ahead!



The key to your Internet.

## Thank You!

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